### STATE OF MONTANA TERM CONTRACT

Department of Administration
State Procurement Bureau
165 Mitchell Building
PO Box 200135
Helena, MT 59620-0135
Phone: (406) 444-2575 Fax: (406) 444-2529
TTY Users-Dial 711
http://www.mt.gov/doa/gsd

T.C. #: 14600c
Title: WESTERN STATES CONTRACTING ALLIANCE
Electronic Monitoring, Random/Scheduled Tracking, Alcohol Monitoring Services
This is a non-exclusive contract.

FROM CONTRACT SEPTEMBER 1, 2006 CONTRACT NEW (XX) TERM STATUS TO JULY 31, 2007 RENEW ( GROUP 4 SECURICOR (G4S) VENDOR ORDER 30201 AVENTURA ADDRESS **ADDRESS** RANCHO SANTA MARGARITA, CA 92688 ATTN: LEO CARSON ATTN: PHONE: 888-843-5590 PHONE: FAX: 800-327-1178 FAX: E-MAIL: Leo.Carson@us.g4s.com E-MAIL: PRICES: PER CONTRACT **DELIVERY:** PER CONTRACT F.O.B.: PER CONTRACT TERMS: PER CONTRACT REMARKS: Rhonda R. Gray IFB/RFP NO .: N/A Date: 8/22/06 RHONDA R. GRANDY, Contracts Officer **AUTHORIZED SIGNATURE** 

This document represents an overview of the Western States Contracting Alliance Electronic Monitoring, Random/Scheduled Tracking, Alcohol Monitoring Services. This document is not intended to replace or append the contract, rather to provide an overview and summary of the agreement.

#### 1.0 BACKGROUND

The State of Montana is a member of the Western States Contracting Alliance (WSCA), which establishes the means by which participating states may join together in cooperative multi-state contracting in order to achieve cost-effective and efficient acquisition of quality products and services. This contract is a result of cooperative procurement conducted by the State of Washington on behalf of WSCA.

#### 2.0 PURPOSE

The purpose of this contract is provide state agencies and all registered cooperative purchasing organizations with an expedited means of obtaining Electronic Monitoring, Random/Scheduled Tracking, Alcohol Monitoring Services.

#### 3.0 NON-EXCLUSIVE CONTRACT

The intent of this contract is to provide state agencies with an expedited means of procuring supplies and/or services. This contract is for the convenience of state agencies and is considered by the State Procurement Bureau to be a "Non-exclusive" use contract. Therefore, agencies may obtain this product/service from sources other than the contract holder(s) as long as they comply with Title 18, MCA, and their delegation agreement. The State Procurement Bureau does not guarantee any usage.

#### 4.0 LIASON

The primary contractor contact for this participating addendum is as follows:

Leo Carson 30201 Aventura Rancho Santa Margarita, CA 92688 Telephone: 888-843-5590

Fax: 800-327-1178

Email: leo.Carson@us.q4s.com/us-ems

#### State Liaison

Rhonda R. Grandy State of Montana, General Services Division, State Procurement Bureau 125 N. Roberts, Mitchell Bldg, Room 165 Helena, MT 59620

Phone: 406-444-3320 Fax: 406-444-2529

Email: rhgrandy@mt.gov

#### 5.0 ORDERING PROCEDURE

In accordance with the terms of the contract, an agency purchase order must be issued to the contractor for all required products. The purchase order must reference the contract number (WSCA#14600c) and identify all items desired, the purchase order date, the delivery date, shipping locations and prices. The pricing for each product may be viewed at the following website.: <a href="http://www.aboutwsca.org/contracts/emonitor.cfm">http://www.aboutwsca.org/contracts/emonitor.cfm</a>

#### 6.0 CONTRACT TERM

This contract shall take effect on September 1, 2006, and terminate on July 31, 2007, unless terminated earlier in accordance with the terms of this contract. (Mont. Code Ann. § 18-4-313.)

#### 7.0 CONTRACT RENEWAL

This contract may, upon mutual agreement between the parties and according to the terms of the existing contract, be renewed in one-year intervals, or any interval that is advantageous to the State. This contract, including any renewals, may not exceed a total of five years.

# PARTICIPATING ADDENDUM WESTERN STATES CONTRACTING ALLIANCE ELECTRONIC MONITORING, RANDOM/SCHEDULED TRACKING, ALCOHOL MONITORING SERVICES MASTER PRICE AGREEMENT WSCA IFB# 14600C, "PRICE AGREEMENT"

Government Entity: The State of Montana

#### 1. SCOPE:

All governmental entities within the State of Montana and all registered Cooperative Purchasing Organizations are authorized to purchase Continuous Signaling Electronic Monitoring & Random/Scheduled Tracking System products under the WSCA Master Agreement #14600c.

#### CHANGES:

The following terms are added to this Participating Addendum:

#### A. ACCESS AND RETENTION OF RECORDS

The contractor agrees to provide the department, Legislative Auditor, or their authorized agents, access to any records necessary to determine contract compliance (Mont. Code Ann. § 18-1-118). The contractor agrees to create and retain records supporting the services rendered or supplies delivered for a period of three years after either the completion date of the contract or the conclusion of any claim, litigation, or exception relating to the contract taken by the State of Montana or third party.

#### B. ASSIGNMENT, TRANSFER AND SUBCONTRACTING

The Contractor shall not assign, transfer or subcontract any portion of this contract without the express written consent of the State. (Mont. Code Ann. § 18-4-141.) The Contractor shall be responsible to the State for the acts and omissions of all subcontractors or agents and of persons directly or indirectly employed by such subcontractors, and for the acts and omissions of persons employed directly by the Contractor. No contractual relationships exist between any subcontractor and the State.

#### C. CHOICE OF LAW AND VENUE

This contract is governed by the laws of Montana. The parties agree that any litigation concerning this bid, proposal or subsequent contract must be brought in the First Judicial District in and for the County of Lewis and Clark, State of Montana and each party shall pay its own costs and attorney fees. (See Mont. Code Ann. § 18-1-401.)

#### D. TERMINATION OF CONTRACT

Unless otherwise stated, the State may, by written notice to the contractor, terminate this Participating Addendum whole or in part without cause.

#### E. PURCHASING CARD

The State of Montana has a Purchasing Card Program in place that gives agencies the ability to charge purchases made from these contracts. The State of Montana prefers this method of payment.

#### 3. PRIMARY AGREEMENT CONTACT:

Rhonda R. Grandy

- 4. AGREEMENT IMPLEMENTATION CONTACT: N/A
- 5. AGREEMENT IMPLEMENTATION STRATEGY: N/A

#### 7. PRICE AGREEMENT OR CONTRACT NUMBER:

All purchase orders issued by purchasing entities within the jurisdiction of this participating addendum shall include Price Agreement or Contract Number: WSCA #14600c

This Addendum and Price Agreement or Contract Number together with its exhibits, set forth the entire agreement between the parties with respect to the subject matter of all previous communications, representations or agreements, whether oral or written, with respect to the subject matter hereof. Terms and conditions inconsistent with, contrary or in addition to the terms and conditions of this Addendum and the Price Agreement or Contract Number, together with its exhibits, shall not be added to or incorporated into this Addendum or Price Agreement/Contract Number and its exhibits, by any subsequent purchase order or otherwise, and any such attempts to add or incorporate such terms and conditions are hereby rejected. The terms and conditions of this Addendum and the Price Agreement or Contract Number and its exhibits shall prevail and govern in the case of any such inconsistent or additional terms.

IN WITNESS WHEROF, the parties have executed this Addendum as of the date of execution by both parties below.

Government Entity: State of Montana	Contractor: Group 4 Securicor (G4S)
By: General Services Division	By: T. Wareh
Name: Marvin Eicholtz	Name: Leo Garson PETER LANGUIN
Title: Administrator	Title: eFO
Date:	Date: 8/74/06
By/ Maura cello	By:
Name: Rhonda R. Grandy Name:	-R. Gray
Title: Contracts Officer Title: Courtacts	Officer
Date: August 1 2006 Date: 8/22/06	0

## EXHIBIT A PARTICIPATING ADDENDUM WESTERN STATES CONTRACTING ALLIANCE

Electronic Monitoring, Random/Scheduled Tracking, Alcohol Monitoring Services and Support, with a offender Funded Program Option and Satellite Monitoring with Remote Tracking Services and Support

Contract 14600c

- 1. Scope: State of Montana
- 2. <u>Changes:</u> The State of Montana Standard Terms and Conditions are incorporated herein as Attachment 1. In the event of any conflict between the terms of the State of Montana Standard Terms and Conditions and the WSCA terms, the State of Montana Standard Terms and Conditions terms shall take precedence.
- 3. Primary Contact: The primary government contact for this participating addendum is as follows:

Name: Ms. Rhonda R. Grandy, Contracts Officer, General Services Division, State Procurement Bureau Address: 125 N. Roberts, Mitchell Bldg, Room 165 Helena, MT 59620

E-mail: <a href="mailto:rhgrandy@mt.gov">rhgrandy@mt.gov</a> Telephone: 406.444.3320 Fax: 406.444.2529

- 4. Contractor(s), Subcontractor(s): The following additional Contractor(s) and/or Subcontractor(s) are authorized to perform services only per orders authorized by the Primary Contact:
  - Category 1, Electronic Monitoring, Random/Scheduled Tracking, Contractor G4S Justice Services
  - Category 2, Alcohol Monitoring Services, Contractor G4S Justice Services, Subcontractor Sentencing Alternatives however, all contacts are to be made and services coordinated through G4S Justice Services.
  - Category 3, Satellite Monitoring and Remote Tracking Service (Global Positioning System (GPS)), Contractor Pro Tech Monitoring

This Addendum and the Price Agreement together with its exhibits, set forth the entire agreement between the parties with respect to the subject matter of all previous communications, representations or agreements, whether oral or written, with respect to the subject matter hereof. Terms and conditions inconsistent with, contrary or in addition to the terms and conditions of this Addendum and the Price Agreement, together with its exhibits, shall not be added to or incorporated into this Addendum or the Price Agreement and its exhibits, by any subsequent purchase order or otherwise, and any such attempts to add or incorporate such terms and conditions are hereby rejected. The terms and conditions of this Addendum and the Price Agreement and its exhibits shall prevail and govern in the case of any such inconsistent or additional terms.

IN WITNESS WHEREOF, the parties have executed this Addendum as of the date of execution by both parties below.

Government Entity: State of Montana	Contractor G4S Justice Services, Inc.
By: Rhonda R. Grandy	By:
Title: Contracts Officer	Title: President and CEO
Date: 8/22/06	Date: Nat (as
By: Marvin Eecholtz Name: Marvin Eicholtz Tide Administrator	
Title: Administrator	
Date:	
Lead State: State of Washington for kill	Date: 8-30-06

### Attachment 1 Standard Terms and Conditions

By submitting a response to this invitation for bid, request for proposal, limited solicitation, or acceptance of a contract, the vendor agrees to acceptance of the following Standard Terms and Conditions and any other provisions that are specific to this solicitation or contract.

ACCEPTANCE/REJECTION OF BIDS, PROPOSALS, OR LIMITED SOLICITATION RESPONSES: The State reserves the right to accept or reject any or all bids, proposals, or limited solicitation responses, wholly or in part, and to make awards in any manner deemed in the best interest of the State. Bids, proposals, and limited solicitation responses will be firm for 30 days, unless stated otherwise in the text of the invitation for bid, request for proposal, or limited solicitation.

ACCESS AND RETENTION OF RECORDS: The contractor agrees to provide the department, Legislative Auditor, or their authorized agents, access to any records necessary to determine contract compliance (Mont. Code Ann. § 18-1-118). The contractor agrees to create and retain records supporting the services rendered or supplies delivered for a period of three years after either the completion date of the contract or the conclusion of any claim, litigation, or exception relating to the contract taken by the State of Montana or third party.

**ALTERATION OF SOLICITATION DOCUMENT:** In the event of inconsistencies or contradictions between language contained in the State's solicitation document and a vendor's response, the language contained in the State's original solicitation document will prevail. Intentional manipulation and/or alteration of solicitation document language will result in the vendor's disqualification and possible debarment.

**ASSIGNMENT, TRANSFER AND SUBCONTRACTING:** The contractor shall not assign, transfer or subcontract any portion of the contract without the express written consent of the department. (Mont. Code Ann. § 18-4-141.)

**AUTHORITY:** The following bid, request for proposal, limited solicitation, or contract is issued under authority of Title 18, Montana Code Annotated, and the Administrative Rules of Montana, Title 2, chapter 5.

**COMPLIANCE WITH LAWS:** The contractor must, in performance of work under the contract, fully comply with all applicable federal, state, or local laws, rules and regulations, including the Montana Human Rights Act, the Civil Rights Act of 1964, the Age Discrimination Act of 1975, the Americans with Disabilities Act of 1990, and Section 504 of the Rehabilitation Act of 1973. Any subletting or subcontracting by the contractor subjects subcontractors to the same provision. In accordance with section 49-3-207, MCA, the contractor agrees that the hiring of persons to perform the contract will be made on the basis of merit and qualifications and there will be no discrimination based upon race, color, religion, creed, political ideas, sex, age, marital status, physical or mental disability, or national origin by the persons performing the contract.

**CONFORMANCE WITH CONTRACT:** No alteration of the terms, conditions, delivery, price, quality, quantities, or specifications of the contract shall be granted without prior written consent of the State Procurement Bureau. Supplies delivered which do not conform to the contract terms, conditions, and specifications may be rejected and returned at the contractor's expense.

**DEBARMENT:** The contractor certifies, by submitting this bid or proposal, that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction (contract) by any governmental department or agency. If the contractor cannot certify this statement, attach a written explanation for review by the State.

**DISABILITY ACCOMMODATIONS:** The State of Montana does not discriminate on the basis of disability in admission to, access to, or operations of its programs, services, or activities. Individuals, who need aids, alternative document formats, or services for effective communications or other disability-related accommodations in the programs and services offered, are invited to make their needs and preferences known to this office. Interested parties should provide as much advance notice as possible.

**FACSIMILE RESPONSES:** Facsimile responses will be accepted for invitations for bids, small purchases or limited solicitations ONLY if they are completely <u>received</u> by the State Procurement Bureau prior to the time set for receipt. Bids, or portions thereof, received after the due time will not be considered. **Facsimile responses** to requests for proposals are ONLY accepted on an <u>exception</u> basis with <u>prior approval</u> of the procurement officer.

**FAILURE TO HONOR BID/PROPOSAL:** If a bidder/offeror to whom a contract is awarded refuses to accept the award (PO/contract) or, fails to deliver in accordance with the contract terms and conditions, the department may, in its discretion, suspend the bidder/offeror for a period of time from entering into any contracts with the State of Montana.

**FORCE MAJEURE:** Neither party shall be responsible for failure to fulfill its obligations due to causes beyond its reasonable control, including without limitation, acts or omissions of government or military authority, acts of God, materials shortages, transportation delays, fires, floods, labor disturbances, riots, wars, terrorist acts, or any other causes, directly or indirectly beyond the reasonable control of the non-performing party, so long as such party is using its best efforts to remedy such failure or delays.

HOLD HARMLESS/INDEMNIFICATION: The contractor agrees to protect, defend, and save the State, its elected and appointed officials, agents, and employees, while acting within the scope of their duties as such, harmless from and against all claims, demands, causes of action of any kind or character, including the cost of defense thereof, arising in favor of the contractor's employees or third parties on account of bodily or personal injuries, death, or damage to property arising out of services performed or omissions of services or in any way resulting from the acts or omissions of the contractor and/or its agents, employees, representatives, assigns, subcontractors, except the sole negligence of the State, under this agreement.

**LATE BIDS AND PROPOSALS:** Regardless of cause, late bids and proposals will not be accepted and will automatically be disqualified from further consideration. It shall be solely the vendor's risk to assure delivery at the designated office by the designated time. Late bids and proposals will not be opened and may be returned to the vendor at the expense of the vendor or destroyed if requested.

**PAYMENT TERM:** All payment terms will be computed from the date of delivery of supplies or services OR receipt of a properly executed invoice, whichever is later. Unless otherwise noted in the solicitation document, the State is allowed 30 days to pay such invoices. All contractors will be required to provide banking information at the time of contract execution in order to facilitate State electronic funds transfer payments.

RECIPROCAL PREFERENCE: The State of Montana applies a reciprocal preference against a vendor submitting a bid from a state or country that grants a residency preference to its resident businesses. A reciprocal preference is only applied to an invitation for bid for supplies or an invitation for bid for nonconstruction services for public works as defined in section 18-2-401(9), MCA, and then only if federal funds are not involved. For a list of states that grant resident preference, see <a href="http://www.mt.gov/doa/gsd/procurement/reciprocalpreference.asp">http://www.mt.gov/doa/gsd/procurement/reciprocalpreference.asp</a>.

**REFERENCE TO CONTRACT:** The contract or purchase order number MUST appear on all invoices, packing lists, packages and correspondence pertaining to the contract.

**REGISTRATION WITH THE SECRETARY OF STATE:** Any business intending to transact business in Montana must register with the Secretary of State. Businesses that are incorporated in another state or country, but which are conducting activity in Montana, must determine whether they are transacting business in Montana in accordance with sections 35-1-1026 and 35-8-1001, MCA. Such businesses may want to obtain the guidance of their attorney or accountant to determine whether their activity is considered transacting business.

If businesses determine that they are transacting business in Montana, they must register with the Secretary of State and obtain a certificate of authority to demonstrate that they are in good standing in Montana. To obtain

registration materials, call the Office of the Secretary of State at (406) 444-3665, or visit their website at http://www.sos.state.mt.us.

**SEPARABILITY CLAUSE:** A declaration by any court, or any other binding legal source, that any provision of the contract is illegal and void shall not affect the legality and enforceability of any other provision of the contract, unless the provisions are mutually dependent.

SHIPPING: Supplies shall be shipped prepaid, F.O.B. Destination, unless the contract specifies otherwise.

**SOLICITATION DOCUMENT EXAMINATION:** Vendors shall promptly notify the State of any ambiguity, inconsistency, or error, which they may discover upon examination of a solicitation document.

TAX EXEMPTION: The State of Montana is exempt from Federal Excise Taxes (#81-0302402).

TECHNOLOGY ACCESS FOR BLIND OR VISUALLY IMPAIRED: Contractor acknowledges that no state funds may be expended for the purchase of information technology equipment and software for use by employees, program participants, or members of the public unless it provides blind or visually impaired individuals with access, including interactive use of the equipment and services, that is equivalent to that provided to individuals who are not blind or visually impaired. (Mont. Code Ann. § 18-5-603.) Contact the State Procurement Bureau at (406) 444-2575 for more information concerning nonvisual access standards.

**TERMINATION OF CONTRACT:** Unless otherwise stated, the State may, by written notice to the contractor, terminate the contract in whole or in part at any time the contractor fails to perform the contract.

**UNAVAILABILITY OF FUNDING:** The contracting agency, at its sole discretion, may terminate or reduce the scope of the contract if available funding is reduced for any reason. (Mont. Code Ann. § 18-4-313(4).)

U.S. FUNDS: All prices and payments must be in U.S. dollars.

**VENUE:** This solicitation is governed by the laws of Montana. The parties agree that any litigation concerning this bid, request for proposal, limited solicitation, or subsequent contract, must be brought in the First Judicial District in and for the County of Lewis and Clark, State of Montana, and each party shall pay its own costs and attorney fees. (Mont. Code Ann. § 18-1-401.)

**WARRANTIES:** The contractor warrants that items offered will conform to the specifications requested, to be fit and sufficient for the purpose manufactured, of good material and workmanship and free from defect. Items offered must be new and unused and of the latest model or manufacture, unless otherwise specified by the State. They shall be equal in quality and performance to those indicated herein. Descriptions used herein are specified solely for the purpose of indicating standards of quality, performance and/or use desired. Exceptions will be rejected.

Revised 7/05

### State of Washington

#### Western State Contracting Alliance **Current Contract Information**

Revision date: November 14, 2005 Effective date: November 17, 2005

**CONTRACT NUMBER:** 

14600

Commodity code: 6350

**CONTRACT TITLE:** 

Electronic Monitoring, Random/Scheduled Tracking, Alcohol Monitoring

Services and Support, with a Offender Funded Program Option and Satellite

Monitoring with Remote Tracking Services and Support

**PURPOSE:** 

Added the County of Sullivan, Pennsylvania to the contract for G4S Justice

Services.

ORIGINAL AWARD DATE:

January 02, 2002

**CURRENT EXTENSION** 

January 02, 2005

through:

January 02, 2007

PERIOD:

FOR USE BY:

General use: All State Agencies, Western State Contracting Alliance (WSCA) Political Subdivisions of Washington and Oregon State, Qualified Non-profit Corporations, Materials Management Center, Participating Institutions of Higher Education (College and Universities, Community and Technical Colleges). Mississippi Department of Corrections. State of Oklahoma, including all of Oklahoma's state agencies and local public governments including cities, public schools and institutions of higher education. State of Arizona, Department of Corrections. County of Glenn, State of California. State of South Dakota, Unified Judicial System Court Services, including all Judicial Districts within the State of South Dakota. Harris County, Houston Texas, State of Idaho, Juvenile Probation, 16th Circuit Court of Jackson County, Missouri, Campbell County, Wyoming and all Governmental entitles within the County, Crescent City, CA, County of Solano, CA, Sheridan County, WY, Campbell County Juvenile Probation, WY, Madison Area Career Learning Center, Madison County, SD, Mississippi-Department of Human Services, Commonwealth of Virginia, all public bodies within the state of Virginia, and Miami Dade County FL. All governmental entities within the Sixteenth Judicial Circuit of Missouri, County of Dane, Wisconsin, and Mohave County, AZ Probation, Yankton Sioux Tribe, located on the Yankton Sioux Indian Reservation in South Dakota, County of Beaver, PA, New Mexico Correction Department, Arizona Superior Court in Pima County, Hancock County, KY, County of Oneida, ID, Sullivan County PA.

Various use: All(Specify multiple agencies allowed to use this contract)

**CONTRACT TYPE:** 

This contract is designated as convenience use.

SCOPE OF CONTRACT

This contract is awarded to multiple contractor(s).

State Procurement Officer:

Guy Cranor

Office Assistant:

Breann Hollandsworth

Phone Number:

(360) 902-7369

Phone Number:

(360) 902-7441 (360) 586-2426

Fax Number: Email:

(360) 586-2426

gcranor@ga.wa.gov

Fax Number: Email:

bhollan@ga.wa.gov

Unit Manager

Dale Colbert

Assistant Director

Ken Harden

Washington State Department of General Administration Office of State Procurement, PO Box 41017, Olympia, WA 98504-1017

#### Visit our Internet site: http://www.ga.wa.gov/purchase

Contractor's Category I- G4S Page 4

Category II-Alcohol Monitoring G4S Page 4

Category III-Satellite Tracking Pro Tech Monitoring

Page 21

<del>2</del> 21

Products/Services available: Electronic Monitoring, Random/Scheduled Tracking, Alcohol Monitoring, With

or without a Offender Funded Program, Satellite Monitoring with Remote

Tracking Services (passive and active tracking) and Support

This page contains key contract features. Find detailed information on succeeding pages.

Term worth:

\$3,800,000.00

Current participation:

\$0.00 MBE

\$0.00 WBE

\$3,800,000.00 OTHER

**\$0.00 EXEMPT** 

**MBE 0%** 

WBE 0%

OTHER 0%

EXEMPT 0%

Contact: Leo Carson

Leo Carson

Paul Drews

#### **NOTES:**

I. Best Buy: The following provision applies to <u>mandatory use contracts only</u>. This contract is subject to RCW 43.19.190(2) & RCW 43.19.1905(7): which authorizes state agencies to purchase materials, supplies, services, and equipment of equal quantity and quality to those on state contract from non-contract suppliers. Provided that an agency subsequently notifies the Office of State Procurement (OSP) State Procurement Officer (SPO) that the pricing is less costly for such goods or services than the price from the state contractor.

If the non-contract supplier's pricing is less, the state contractor shall be given the opportunity by the state agency to at least meet the non-contractor's price. If the state contractor cannot meet the price, and then the state agency may purchase the item(s) from the non-contract supplier, document the transactions on the appropriate form developed by OSP and forwarded to the SPO administering the state contract. (Reference General Authorities document)

If a lower price can be identified on a repeated basis, the state reserves the right to renegotiate the pricing structure of this agreement. In the event, such negotiations fail the state reserves the right to delete such item(s) from the contract.

- II. State Agencies: Submit Order directly to Contractor for processing. Political Subdivisions: Submit orders directly to Contractor referencing State of Washington contract number. If you are unsure of your status in the State Purchasing Cooperative call (360) 902-7415.
- III. Only authorized purchasers included Western State Contracting Alliance (WSCA), the State of Washington Purchasing Cooperative (WSPC) and State of Oregon Cooperative Purchasing Program (DASCPP/ORCPP) listings published and updated periodically by OSP and DAS may purchase from this contract. It is the contractor's responsibility to verify membership of these organizations prior to processing orders received under this contract. A list of Washington members is available on the Internet <a href="http://www.ga.wa.gov/pca/cooplist.htm">http://www.ga.wa.gov/pca/cooplist.htm</a>, and a list of the Oregon members is available at <a href="http://tpps.das.state.or.us/purchasing/orcpp\_mem.html">http://tpps.das.state.or.us/purchasing/orcpp\_mem.html</a> contractors shall not process state contract orders from unauthorized users.

IV. Contract Terms: This Document includes by reference all terms and conditions published in the original RFP, including Western States Contracting Alliance Standard Terms and Conditions and Definitions, Washington State Standard Terms and Conditions, and Definitions, included in the Competitive Procurement Standards published by OSP (as Amended).

**SPECIAL CONDITIONS:** 

### CONTRACTOR INFORMATION FOR

### CATEGORY 1 CONTINUOUS SIGNALING ELECTRONIC MONITORING AND RANDOM/SCHEDULED TRACKING SYSTEM.

- 1. Continuous Electronic Monitoring Service and Equipment
- 2. Continuous Signaling Electronic and Random/Scheduled Tracking System and Equipment
- 3. Mobile Drive-By Monitoring Unit
- 4. Support Services for Electronic Monitoring Services and Equipment
- 5. Offender Optional Implementation Program
- 6. Offender Funded Program. The Offender Funded Program will be tailored to meet each state or agency needs. The base daily rate and services are provided in this document.

### CATEGORY 2 ALCOHOL MONITORING WITH OR WITHOUT CONTINUOUS ELECTRONIC SIGNALING MONITORING.

- 1. Alcohol Monitoring Service and Equipment.
- 2. Continuous Electronic Monitoring Service with Alcohol Monitoring Service and Equipment.
- 3. Support Services for Alcohol Monitoring Service and Equipment
- 4. Offender Optional Implementation Program
- 5. Offender Funded Program. The Offender Funded Program will be tailored to meet each state or agency needs. The base daily rate and services are provided in this document.

**Contractor:** 

Group 4 Securicor (G4S)

Contact:

Leo Carson

Phone:

1-888-843-5590/

Fax:

1-800-327-1178

Email:

leo.carson@us.g4s.com

Internet address:

http://www.securicor.com/us-ems

Web catalog address:

http://www.securicor.com/us/us-services/us-services-justice/us-ems/us-services-

justice-ems-products.htm

Federal ID No.:

33-0983972

Supplier No.:

11037

Contract worth:

\$3,787,000.00

Payment address:

30201 Aventura

Rancho Santa Margarita, CA 92688

Order placement address:

Same

Ordering procedures:

Contact Leo Carson

14600c\_11142005.doc

Credit card acceptance:

None

Minimum orders:

None

Delivery time:

30 days After Receipt of Order (ARO)

Payment terms:

0% days

Shipping destination:

Freight on Board (FOB) destination

Freight:

Prepaid and included

**Volume Discount Program** 

All WSCA States will receive the best daily rate automatically

Req.	Comm.	Description	Qty	Unit	Total
Item	Code	Base Proposal Using Web Patrol and			Daily
		Automated Pager Notification			Rate
<b>A</b> 1	6350	Continuous Signaling Electronic Monitoring (alone) (Category 1)			
		Unit	900 – 1800	EA	\$1.00
			1801 – 2700	EA	\$1.00
			2701 – 3600	EA	\$1.00
			3601 – 5400	EA	\$1.00
			5401 – 9000	EA	\$1.00
		Monitoring Service	9400+	EA	\$1.00
			900 – 1800	EA	\$1.42
		At no additional cost, the vendor shall supply	1801 - 2700	EA	\$1.36
		an inventory of spare participant equipment	2701 – 3600	EA	\$1.33
		and devices. The quantity supplied shall be	3601 – 5400	EA	\$1.32
		equal to 15% of the departments active units.	5401 – 9000	EA	\$1.32
		Mfg.: <u>G4S</u>	9400+	EA	\$1.32
		Brand/Model: Watch Patrol RF			:
		Unit	900 – 1800	EA	\$1.00
		If an agency waives the 30 Day Cancel for	1801 – 2700	EA EA	\$1.00
		Convenience, then this pricing will apply.	2701 – 3600	EA	\$1.00
		The waiver shall be address in each agencies	3601 – 5400	EA	\$1.00
	·	Participating Addendum.	5401 – 9000	EA	\$1.00
	·		9400+	EA	\$1.00
		Monitoring Service	900 – 1800	EA	\$1.42
			1801 – 2700	EA	\$1.30
		At no additional cost, the vendor shall supply	2701 – 3600	EA	\$1.27
		an inventory of spare participant equipment	3601 – 5400	EA	\$1.26
		and devices. The quantity supplied shall be	5401 – 9000	EA	\$1.25
		equal to 15% of the departments active units.	9400+	EA	\$1.25
		Mfg.: <u>G4S</u>			
		Brand/Model: Watch Patrol RF			
A2	6350	Monitoring Service option if participant does not have a phone at residence (Category 1)			

Req. Item	Comm. Code	Description Base Proposal Using Web Patrol and Automated Pager Notification	Qty	Unit	Total Daily Rate
A2	6350	Watch Patrol RF Cellular			
		Equipment Monitoring Services Automated	1	EA EA	\$2.00 \$3.75
A2	6350	Loss/Damage/Stolen Equipment Replacement	Charge: \$800.0	0	
B1	6350	Continuous Signaling and Random/Scheduled Tracking System (Category 1)			
		Unit	1 to 80 80 +	EA EA	\$1.00 \$1.00
		Monitoring Service	1 to 80	EA	\$3.05
:		For Product Bid State:	80 +	EA	\$2.95
		Mfg.: Electronic Monitoring System, Inc.			
		Brand/Model: Watch Patrol RF	:		
B2	6350	Random/Scheduled Tracking System (Category 1)			
		Unit	1 to 80 80 +	EA EA	\$1.00 \$1.00
		Monitoring Service		F.4	
		Mfg.: G4S Brand/Model: Watch Patrol RF	1 to 80 80 +	EA EA	\$1.25 \$1.05
		Voice Verification/Tracking	1	EA	<b>ድ</b> ጋ 15
		Minimum Supervision Reporting with Voice Verification (per reporting call)	1+	EA EA	\$2.15 \$2.15
		Mfg.: <u>G4S</u> Brand/Model: <u>SpeakerID</u>			
С	6350	Mobile Drive-By Monitoring Unit (Category 1)	1 to 10 10+	EA EA	\$3.00 \$2.50
		Mfg.: <u>G4S</u>			
:		Brand/Model: Watch Patrol RF Drive By			

Req. Item	Comm. Code	Description Base Proposal Using Web Patrol and Automated Pager Notification	Qty	Unit	Total Daily Rate
Ca	tegory I	Offender Funded Program, An additional +\$1.0 price. The contractor will offer the following minimular program. Offender initial Contact Installing the devices on the Offender Monitoring of Offender with notification to Offender orientation Fee assessment Collection of fees from Offender Mobile Spot check of Offender, 1/unit/month with Mobile Drive-By unit at no cost.	um services for	the Offen	der Funded
D1	6350	Alcohol Monitoring (alone) (Category 2)  Unit  Monitoring Service For Product Bid State:  Mfg.: Sentencing Alternatives  Brand/Model: VI-CAP	1 to 80 80 + 1 to 80 80 + 149+	EA EA EA EA	\$2.00 \$2.00 \$2.50 \$2.50 \$2.00
D2	6350	Alcohol Monitoring with Electronic Monitoring (Category 2) with the same specifications as item A.  Unit  Monitoring Service For Product Bid State:  Mfg.: Sentencing Alternatives/EMS  Brand/Model: VI-CAP/Watch Patrol RF	1 to 80 80+ 1 to 80 80 +	EA EA EA	\$3.00 \$3.00 \$4.22 \$2.92

Req.	Comm.	<b>Description</b>	Qty	Unit	Total
Item	Code	Base Proposal Using Web Patrol and			Daily
		Automated Pager Notification	·		Rate
Cat	tegory 2	Offender Funded Program, An additional +\$1.0 price. The contractor will offer the following minimus program. Offender initial Contact Installing the devices on the Offender Monitoring of Offender with notification to Offender orientation Fee assessment Collection of fees from Offender	im services for	the Offeno	der Funded
		Mobile Spot check of Offender, 1/unit/month included, or provides state/agency with Mobile Drive-By unit at no cost.			ate/agency

**Volume Discount Program** 

All WSCA States will receive the best daily rate automatically

Item #	Comm. Code	Number of Category A1Units	Volu	me Discount Pricing total daily rate
1.	6350	900 to 1800	\$2.42	Waive convenience \$2.42
2.	6350	1801 to 2700	\$2.36	\$2.30
3.	6350	2701 to 3600	\$2.33	\$2.27
4.	6350	3601 to 5400	\$2.32	\$2.26
5.	6350	5401 to 9000+	\$2.31	\$2.25

**PRICE SHEETS** 

Contractors providing any of the below listed items at no cost, identify by writing NC in the daily price column. Definition of daily is defined as 12:00 AM to 11:59:59 PM.

Req.	Comm.	Description	Qty	Unit	Total
Item	Code	Base Proposal Without Using Web Patrol			Daily
		and Automated Pager Notification			Rate
A1	6350	Continuous Signaling Electronic Monitoring (alone) (Category 1)			
		Unit	900 – 1800	EA	\$1.00
			1801 – 2700	EA	\$1.00
			2701 – 3600	EA	\$1.00
			3601 – 5400	EA	\$1.00
			5401 – 9000	EA	\$1.00
		Monitoring Service	9400+	EA	\$1.00
			900 – 1800	EA	\$1.57
		At no additional cost, the vendor shall supply	1801 - 2700	EA	\$1.51
		an inventory of spare participant equipment	2701 – 3600	EA	\$1.48
		and devices. The quantity supplied shall be	3601 – 5400	EA	\$1.47
		equal to 15% of the departments active units.	5401 – 9000	EA	\$1.46
		Mfg.: <u>G4S</u>	9400+	EA	\$1.46
		Brand/Model: Watch Patrol RF			
			·		
		Unit	900 – 1800	EA	\$1.00
		If an agency waives the 30 Day Cancel for	1801 – 2700	EA	\$1.00
		Convenience, then this pricing will apply.	2701 – 3600	EA	\$1.00
		The waiver shall be address in each agencies	3601 – 5400	EA	\$1.00
		Participating Addendum.	5401 – 9000	EA	\$1.00
		1 di despuing radendam	9400+	EA	\$1.00
	٠.	Monitoring Service	900 – 1800	EA	\$1.57
			1801 – 2700	EA	\$1.45
		At no additional cost, the vendor shall supply	2701 – 3600	EA	\$1.42
		an inventory of spare participant equipment	3601 – 5400	EA	\$1.41
		and devices. The quantity supplied shall be	5401 – 9000	EA	\$1.40
		equal to 15% of the departments active units.	9400+	EA	\$1.40
•		Mfg.: <u>G4S</u>			
		Brand/Model: Watch Patrol RF			
Į			l		l

Req. Item	Comm. Code	Description  Base Proposal <u>Without</u> Using Web Patrol and Automated Pager Notification	Qty	Unit	Total Daily Rate
A2	6350	Monitoring Service option if participant does n (Category 1)	ot have a phone	at reside	nce
A2	6350	Watch Patrol RF Cellular			
		Equipment Monitoring Services	1 1	EA EA	\$2.00 \$3.90
A2	6350	Loss/Damage/Stolen Equipment Replacement	Charge: \$800.0	0	
A2	6350	Monitoring Service option if participant does n (Category 1) Included in Proposal			nce
B1	6350	Continuous Signaling and Random/Scheduled Tracking System (Category 1)			
		Unit	f	EA	\$1.00
		Monitoring Service	80 +	EA	\$1.00
		Womening Service	1 to 80	EA	\$3.25
		For Product Bid State:	80 +	EA	\$3.15
		Mfg.: Electronic Monitoring System, Inc.			,
		Brand/Model: Watch Patrol RF			
B2	6350	Random/Scheduled Tracking System (Category 1)			
		Unit	1 to 80	EA	\$1.00
	·	Manitarina Camina	80 +	EA	\$1.00
		Monitoring Service	1 to 80	EA	\$1.45
·		Mfg.: <u>G4S</u>	80 +	EA	\$1.45
		Brand/Model: Watch Patrol RF			
C	6350	Mobile Drive-By Monitoring Unit (Category 1)	1 to 10 10+	EA EA	\$3.00 \$2.50
		Mfg.: <u>G4S</u>			
		Brand/Model: Watch Patrol RF Drive By		1	

Req. Item	Comm. Code	Description Base Proposal Without Using Web Patrol	Qty	Unit	Total Daily
		and Automated Pager Notification			Rate
Ca	tegory I	Offender Funded Program, An additional +\$1.	03 per unit/day t	o each ite	em daily
		price.			
		The contractor will offer the following minimum	ım services for t	the Offen	der Funded
		program.			
		Offender initial Contact			
		Installing the devices on the Offender  Monitoring of Offender with notification to Of	ficer if violation	,	
		Offender orientation	ncei ii violatioi	L	
		Fee assessment			
		Collection of fees from Offender			·
		Mobile Spot check of Offender, 1/unit/month	n included, or p	rovides s	tate/agency
		with Mobile Drive-By unit at no cost.			
D1	6350	Alcohol Monitoring (alone) (Category 2)			
		Unit	1 to 80	EA	\$2.00
			80 +	EA	\$2.00
		Monitoring Service			
		For Product Bid State:	1 to 80	EA	\$2.50
		Mfg.: Sentencing Alternatives	80 + 149+	EA EA	\$2.50 \$2.00
		Brand/Model: VI-CAP	1497	EA	\$2.00
ļ ·	·	Diana Wood. VI Cris			
D2	6350	Alcohol Monitoring with Electronic			
		Monitoring (Category 2) with the same			
		specifications as item A.			
		Unit	1 to 80	EA	\$3.00
			80+	EA	\$3.00
		Monitoring Service		T- 4	04.00
		For Product Bid State:	1 to 80	EA	\$4.22
			80 +	EA	\$2.92
		Mfg.: Sentencing Alternatives/EMS			
		Brand/Model: VI-CAP/Watch Patrol RF			

Req.	Comm.	Description	Qty	Unit	Total
Item	Code	Base Proposal Without Using Web Patrol	-		Daily
1		and Automated Pager Notification			Rate
Ca	tegory 2	Offender Funded Program, An additional +\$1.	03 per unit/day t	o each ite	m daily
		The contractor will offer the following minim	um services for	the Offen	der Funded
		program.			
		Offender initial Contact			
		Installing the devices on the Offender			
		Monitoring of Offender with notification to Of	ficer if violation	1	
1		Offender orientation			
		Fee assessment			
		Collection of fees from Offender			
		Mobile Spot check of Offender, 1/unit/month	i included, or p	rovides s	tate/agency
		with Mobile Drive-By unit at no cost.			

Volume Discount Program
All WSCA States will receive the best daily rate automatically

		All VISCA States will receive the	best daily rate automatically
Item #	Comm. Code	Number of Category A1Units	Volume Discount Pricing total daily rate
1.	6350	900 to 1800	\$2.57 Waiving Convenience \$2.57
2.	6350	1801 to 2700	\$2.57 \$2.45
3.	6350	2701 to 3600	\$2.54 \$2.42
4.	6350	3601 to 5400	\$2.53 \$2.41
5.	6350	5401 to 9000+	\$2.52 \$2.40

SPECIFICATIONS (These specification are the minimum, it is the contractor responsibility to maintain these minimum requirements).

A. CONTINOUS ELECTRÓNIC MONITORING SERVICE (Category 1) and (Category 2 for Alcohol

Function	Description		
On-Site Service	Capable of performing expert On-Site Service (via telephone); Capable of dispatching expert technicians to the field in the event electronic diagnosis or replacement of components fails to solve problem		
Training Procedures	Submit a copy of Training Procedures to agency when requested		
Background Checks	Submit copy of employee background check procedures, to agency when requested.		
Operator Response	Must respond to equipment & system issues, including installation issues		
Scheduling	Must make required client schedule changes		
Alert notification	Alert notification includes system tampers, curfew violations and alcohol violations		
Response Time	On-Site, On-Call Maintenance – Response time one (1) hour via telephone, twenty-four (24) hours when physical presence required or list your proposed response time per region/state.		
Replacement Equipment	Maximum Response Time 48 hours		
Reports by Fax or	Be able to Fax, e-mail and electronically posted (password protected		
E-mail	secure website) reports of violations by client to officer/agency.		
	Requesting agency will specify the report reporting method.		
On a Continuous Basis (24 hr/day, 7	All curfew & equipment status alerts in excess of 30 minutes will be		
days /week)	reported to Agency Staff immediately, by telephone, upon		
	completion of a 30-minute period from the occurrence of the Alert		
	Conditions or as soon as possible thereafter.		
	All tampers and missed call messages will be reported to Agency Staff within 15 minutes of the monitoring center's receipt of those messages or as soon as possible thereafter.		
	All other messages will be reported to Agency the next day via fax or e-mail transmission of the daily summary report.		
	The continuous signaling technology shall include:		
	a. One unit of equipment for continuous signaling.		
	b. One software system must supervise continuous signaling.		
	c. All proposed technologies shall be all provided on one report format for each participant		
	Describe system for dealing with daylight savings time PST and ST		
	synchronization Automatically or manual.		

Function	Description
	The exchange of monitoring information (including enrollment, data changes, monitoring reports and terminations) between Officers and the Vendor's monitoring center facility shall occur via secure, real-time access by Field Officer's using existing State computers/Internet access.
	The System and Software (if agency requires and at no cost) must allow for the following over the an secure password (provided by the vendor) protected internet or remote (at not cost, toll free number required) access:
	a. New Enrollments, the Officer be able to complete a new participant enrollment including all relevant personal information for each participant, including name, address, telephone number, equipment number, case officer name, curfew information temporary and permanent schedule.
	b. Data/Curfew changes c. Caseload Review, a listing of all active participant names, associated transmitter/receiver serial numbers, the current real-time status of the participant including the single most recent event that was reported on this participant.
	d. Report Analysis, Officers shall be able to generate and review monitoring/tracking reports on-screen and print hardcopies where necessary.  e. Terminate Participants, Officers shall be able to terminate
Tamper Technology	monitoring/tracking on any participant on their caseload.  Field equipment must be equipped with built-in circuitry that will transmit an alarm signal in the event of tampering or removal.
Operator Certification	All operators answering calls, monitoring and reporting are required to be certified by contractor as to full knowledge of systems and ability to operate systems. All vendor monitoring staff shall be trained by the Original Equipment Manufacturer and must be well versed in all aspects of the system including but not limited to:  a. Enrolling participants via the Internet for immediate activation of
e e e e e e e e e e e e e e e e e e e	<ul> <li>all monitoring services.</li> <li>b. Activating/installing both monitoring and tracking equipment on participants.</li> <li>c. Accessing, reviewing, and changing participant data via the</li> </ul>
	Internet. d. Troubleshooting equipment / monitoring / tracking problems. e. Terminating participants via the Internet
	c. Terminating participants via the internet

Function	Description		
Staffing	Center must be staffed with qualified, trained and certified		
	monitoring and response personnel 24 hrs per day.		
	Service and Maintenance		
Maintenance & Service Capability	Must provide on-call maintenance & possess knowledge to provide		
	technical service.		
Technical Assistance	Must be staffed with knowledgeable technicians who can provide		
	on-call technical assistance at all times		
	Training		
On-Site Training	Must provide comprehensive on-site training to all employees		
·	associated with this service.		
Manuals	Must provide training and/or user manuals at each location at which		
	functions are performed.		
Installation Guides	Must provide installation guides to officers upon initial training.		
Ge	eneral Transmitter Specifications		
Physical Device	Must not pose a safety hazard or unduly restrict the activities of the		
	participants. Must be lightweight, small, and waterproof.		
Installation	Process must be simple enough to be performed in the field by fully		
	trained officers in less than 10 minutes.		
Gen	eral Receiver/Dialer Specifications		
Installation/	Must be easily attached to participant's telephone and telephone		
Attachment	outlet. If participant does not have a telephone list, you are available		
	options. All cost for the telephone lines shall be the responsibility of		
	the successful vendor(s), including the provision of a toll-free		
	number.		
Equipment Compatibility	Must allow use with any brand or make of telephone including		
	rotary, pulse or touch tone telephones (excludes portable and or		
	cordless telephones).		

B. CONTINUOUS SIGNALING RANDOM/SCHEDULED TRACKING SYSTEM AND EQUIPMENT (Category 1)

#### Description

Continuous Signaling Electronic Random/Schedule Tracking Specification
The State will consider random/scheduled tracking systems that can stand-alone and operate integrated with continuous signaling RF and meet the following minimum requirements

- 1. The tracking system shall provide random location verification of the participant in multiple locations such as home, work, school, and treatment by a telephone or alert device.
- 2. The Tracking system, at a minimum, shall track the participant randomly and on a scheduled basis while at home and away. It must be capable of:
  - a. Accurately verifying the presence of the participant/unit
  - b. Confirming the location/phone number of the participant/unit
  - c. Verifying the time of the random/schedule event
  - d. Performing both random alarms and scheduled contacts at predetermined locations and times.
- 3. The State anticipates the average number of tracking contacts (for both Random and Scheduled) to be five (5) contacts per participant per day. The actual number will vary per participant depending on the level of supervision required. For the purposes of this RFP, the State requires that the unit/day pricing for tracking be inclusive of, but not limited to: all participant enrollment, tracking contacts, data changes, and participant termination. The State defines one (1) completed contact to collectively include all of the following:
- a. Any Vendor activity required generating a participant alarm soliciting the participant to report.
- b. Participant's response to the alarm to confirm compliance
- c. The exchange of tracking information (including enrollment, data changes, monitoring/tracking reports, and terminations) between the Field Officers and the Vendor's monitoring center facility shall occur via secure, real-time access by using State existing computers/internet access.
- 4. The system shall have the ability to randomly alert the participant through a reliable form of notification and must continue to alert the participant until they respond. Conventional pager coverage throughout the State is inconsistent and not reliable. Upon this basis, pagers are not acceptable for alerting participants. Vendor shall describe in detail their method of alerting participants
- 5. The tracking system shall enable the officer to set an optional quiet period when no alarms occur. The system shall automatically randomize the number of alarms and the time's alarms occur from day to day and not require regular officer grooming of calling schedules.
- 6. The participant shall be required to respond to the alert by calling the toll free number of the Vendor's monitoring center. During the participant's call, unit/participant identity shall be positively identified to the central monitoring station by a highly accurate method of positive identification. Vendor shall describe in detail their method of verifying unit/participant identity.
- 7. The verification process shall also confirm the participant's location via the use of Caller ID/Automatic telephone Number Identification whereby, the computer will compare each telephone number the participant calls from against a listing of approved telephone numbers provided by the officer at enrollment

#### Description

- 8. For participants where Caller ID/Automatic telephone Number Identification does not operate, the tracking system shall automatically request the telephone number from the participant, hang up, then call the participant back at that number to verify. Vendors shall describe in detail how their system accomplishes this function
- 9. The system must be able to identify and differentiate between: compliant responses, missed responses, late responses, system tampering/fraud, and unauthorized locations. The system must provide all unauthorized telephone numbers for officer investigation

#### C. MOBILE MONITORING UNIT (DRIVE-BY) (Category 1 and 2)

#### Description

#### Mobile Monitoring Unit (Drive-By)

The State will consider portable monitoring unit for field use to detect and identify nearby participants wearing a transmitter. The following are minimum requirements

- 1. The unit shall be a small hand-held device easy to carry in one hand by an officer located in a vehicle or walking
- 2. The unit shall have an adjustable sensitivity range control from less than 75 to a minimum 300 feet effective range, with the control located in a convenient location.
- 3. The unit shall alert personnel of equipment tampering and battery status.
- 4. The unit shall provide prompts to the officer on transmitter ID number and tamper status. Vendor's proposal must include a detailed listing of each prompt, its related cause, and describe how each is delivered to the officer
- 5. The unit shall be equipped with a 200 event non-volatile memory that will time and date stamp the last 200 transmission signals. This information must be downloaded to a standard personal computer using a Microsoft window operating system.
- 6. The unit shall operate from an internal rechargeable battery for a minimum of 10 hours and also be powered from both a vehicles cigarette lighter and 110 VAC
- 7. The unit shall be supplied with both a rubber duck antenna for remote use and a magnetic mount rooftop antenna for in-vehicle use

D. ALCOHOL MONITORING PORTION (Category 2) (Electronic Monitoring specification same

as Category 1)

Function	Description				
	TIONS – An electronic device specifically for the purpose of various remote locations shall be provided while meeting the				
Identity Verification  Device must verify identity of the appropriate user by utilizin voice/or digital imaging recognition verification process.					
Alcohol Measurement	Instrument must be capable of taking a deep lung sample from the user's breath and compare it to a calibrated breath alcohol standard which is stored in the system's memory or video imaging solutions.				
Proximity Sensors	System requires proximity sensors that shall monitor the presence of the user's face against a mask or other such feature only applicable to voice recognition system/unit.				
Tamper Detection features shall	Phone Alert				
exist to ensure monitoring Agency					
ceives accurate information. Power Alert					
Power	Battery Operated. One charge must be sufficient to last 12 hours including two- (2) alcohol test.				
False Positive Tests	System must not respond to natural gas or acetone.				
Testing "Prompting"	Instrument or monitoring staff center personnel shall prompt the				
	user to take voice and alcohol test steps.				
Instrument shall allow for	Randomly generated by computer				
scheduling of tests in a variety of	Determined and scheduled by Agency monitoring staff.				
ways	Conducted on an "on-demand" basis by the Agency.				
	Customer Support				
Availability	Must be available 24 hours per day, 7 days a week.				
Toll Free Service	Must be available via a toll-free telephone number.				
On-Site, On-call Maintenance refers	to two components.				

<sup>1).</sup> Expert technical support and service available via a toll-free phone line 24 hours per day, seven (7) days per week.

<sup>2).</sup> Physical presence or an expert technician on-site when problems cannot be resolved by either telephone consultation or replacement of equipment.

Function	Description
Response Time	On-Site, On-Call Maintenance – Response time one (1) hour via phone, forty-eight (48) hours when physical presence required or listed your proposed response time per region.
Replacement Equipment	Maximum Response Time 48 hours

### F. ACCESSORIES, SPARES, LOST/DAMAGE/STOLEN EQUIPMENT FOR ALL CATEGORIES

#### Description

The vendor shall provide necessary tools, straps (4/unit/year), and other accessories for attaching and removing the participants devices

At no additional cost, the vendor shall supply an inventory of spare participant equipment and devices. The quantity supplied shall be equal to 15% of the Departments active units. The stock (15%) shall be available to the State at all times. The vendor shall have five (5) working days to replenish requested stock. All units shall be maintained at the Departments office for use as immediate replacements, when needed. State will return units in excess of 15% or accept charges for equipment over 15% at the standard daily rate.

The vendor shall maintain the equipment, spares in good operating condition, and arrange for five (5) day replacement when necessary. The Department will be responsible for providing immediate substitute equipment to participants from the spare stockpile. Requests for prompter delivery will be accommodated at the State's expense.

Proposer must detail how lost, damaged, malfunctioning or stolen equipment by participants will be handle and who will be required to pay for such losses. The State will reasonably assist the vendor in efforts to receive from the offender any losses the vendor sustains or lost or damaged equipment. Vendor's shall identify in their pricing proposal the per unit fees for replacement transmitters and receivers.

Monitoring Service option if participant does not have a phone at residence.(Full describe Service and solution)

#### G. Required Reports

The vendor shall have the capability of transmitting reports or violations by FAX, telephone, secure email, secure electronic board or direct mail. Requesting agency will specify the report reporting method(s). Reports shall include participant activity, curfew violation and other alert conditions, i.e., "disconnects", "tamper", "power loss" continuous history reporting. All violation reporting intervals shall be determined by written request of the State. The State shall choose any level for any breakdown of its caseload and further may change a client's notification level at will. The vendor shall adjust its policy to meet notification intervals desired by the State. In your proposal list all reports provided and by what means of transmitting of report.

The vendor must provide a legal affidavit within 5 working days. Each participating state will provide the legally required format after award of contract.

The affidavit must address:

- a. Number of years the company has been providing the monitoring service.
- b. Experience of operator.
- c. When alert was received.
- d. What the monitoring staff did to make notification.

#### H. Methods of Notification

#### Methods of Notification

The vendor's monitoring center and staff shall be capable of notification in all three methods as specified: Manual Telephone Notification, Manual Pager Notification, and Faxed Incident Summary Report. The monitoring center shall maintain accurate and concise historical logs of all telephone, pager and fax calls attempted and completed, including date, time, and the associated incident. The vendor shall make these logs available to the State upon request (Clearly identify all Methods of Notification being proposed)

#### I. Offender Funded Program for Category 1 and 2

The Vendor must offer the following minimum services for an Offender Juvenile Program and a Offender Adult Program:

The monitoring company shall provide staff to implement this program and will recoup the costs for their services directly from the offender.

Offender initial Contact

Installing the Devices on Offender

Monitoring of Offender with notification to Officer if violation

Mobile Spot check of Offender

Offender orientation, fee assessment and collection of fees from offender.

#### J. Offender Optional Implementation Program

The vendor must provide the following minimum services in each state; each state can chose all, part or none of each line item. Contractor can offer other optional services.

Offender initial Contact

Installing the Devices on Offender

Monitoring of Offender with notification to Officer if violation

Mobile Spot check of Offender

Offender orientation

### CONTRACTOR INFORMATION FOR

#### CATEGORY 3 SATELLITE MONITORING AND REMOTE TRACKING SERVICE.

- 1. Satellite Monitoring and Remote Tracking Service (Global Positioning System (GPS)) and Equipment.
- 2. Passive and Active Modes
- 3. Support Services for Satellite Monitoring
- 4. Offender Optional Implementation Program (after 60 day written notification), for Category 3 equipment only.
- 5. Offender Funded Program (after 60 day written notification), for Category 3 equipment.

Contractor: Pro Tech Monitoring, Inc.

Contact: Paul R. Drews/Steve Chapin, President and CEO

Phone: Steve Chapin 888 67-SMART ext. 224

Paul R. Drews 480 363-6554 (Cell)

Paul R. Drews 480 361-5378

Fax: 727-484-3111

Email: pdrews@ptm.com

Internet address: www.ptm.com
Web catalog address: www.ptm.com

Federal ID No.: 59-3478800 Supplier No.: 101198

Contract worth: \$87,600.00

Payment address: Pro Tech Monitoring, Inc.

2549 Success Drive Odessa, FL 33556

Order placement address: Same as above Ordering procedures: Paul Drews

480 361 5378

Credit card acceptance: None

Minimum orders: See price sheets

**Delivery time**: 2 days After Receipt of Order (ARO)

Payment terms: 0%days

Shipping destination: Freight on Board (FOB) destination

Freight: Prepaid and included

Req. Item	Comm. Code	Description	Qty	Unit	Total Daily Rate
E	6350	Satellite Monitoring and Remote Tracking Service (Global Positioning System (GPS)) (Category 3)  ACTIVE  Unit and Monitoring Service MINIMUM 5 ACTIVE UNITS PER ACCOUNT  Mfg.: Pro Tech Monitoring, Inc.  Brand/Model: SMART Active Tracking System			
		GSM	1+ 51 +	EA EA	\$ 9.00 \$ 8.45

Req. Item	Comm.		Description	Qty	Unit	Total Daily Rate
			Description of Service – SMART Active	Trackii	ng	:
	Supervision	n Level	GSM Super Intensive			
Stored	Points – Nor	mal	Every minute			
Stored	Points – In V	iolation (	Every 15 sec.			
Freque	ency of Comm	unication	Every 10 minutes under normal conditions Immediately upon violation			
Land I	Line		Optional (MTD)			
Quanti	ity					
0 – 50	Units		\$ 9.00			
51 + U	J <b>nits</b>		\$ 8.45			

System Contents per Kit				
Portable Tracking Device	1			
Charging Stand	1			
A/C Adapter	1			
D/C Car Adapter	1			
Phone Cord	1			
Bracelet Transmitter	1			
Bracelet Straps (Various Sizes)	1-4			
Retaining Pins	3			

Optional Equipmen	t
Extra Straps and Anti - Tamper plugs	Upon request
Extra Charging Stand	\$250.00
Waist Pack	\$ 20.00

Charge for Lost/Stolen Equipment			
PTD	\$ 1,750.00		
MTD 2000	\$ 1,200.00		
Bracelet Transmitter	\$ 100		
Charging Stand (PTD)	\$250.00		
Charge Stand (MTD)	\$ 350.00		

Req. Item	Comm. Code	I	Description		Qty	Unit	Total Daily Rate
	Description of Service - SMART Passive Tracking						
	Supervision	Level	Level I	]	Level II		Level III
Home (	Curfew Rule/	Arrest	Yes		Yes		Yes
Hot Zo	nes		Yes		Yes	·	Yes
Numbe	er of Points St	ored	1 every minute	1 ev	ery minu	te	1 every minute
Call in Frequency (In charging stand)		Every six hours to report status.  Violation/violation cleared initiates call.	Every six hours to report status. Violation/violation cleared initiates call.		iolation	Every six hours to report status. Violation/violation cleared initiates call.	
Violati	on Summary	Report	Yes, one per day sent via email.	Yes, one per day sent via email ONLY			Yes, one per day sent via email or fax
Violation Notification (in charging stand)			NO	Yes, sent immediately via email only		•	Yes, sent immediately via email, fax or page.
			Passive Pricing				
Leased	Price per day	/per system	\$4.00		\$4.50		\$5.00
MTD 2	2000		N/A		\$ 5.00		N/A
		fication charge (per day)	N/A		N/A		\$.25 per fax notification after first 2 (per day)

### Minimum Lease Quantity - 20 Units

System Contents per Kit	Qty
Miniature Tracking Device (MTD)	1
Charging Stand	1
A/C Adapter	1
Phone Cord	1
Bracelet Transmitter	1
Bracelet Strap (Various Sizes)	1-4
Retaining Pins	3

Optional Equipment	
Extra Straps and Anti - Tamper plugs	Upon request
Officer Charging Stand	\$350.00

Charge for Lost/Stolen Equipment		
MTD 2000	\$ 1,200.00	
MTD 1000/1010/1020	\$ 900.00	
Bracelet Transmitter	\$ 100.00	
Charging Stand	\$350.00	

Charges for Paging Services (Optional Pricing)				
Pager Type	Regional	Sure Page	Nationwide	
Cost per Month	\$30.00	\$50.00	\$66.00	
# of Pages Included	300	150	100	
# of Characters Allowed	50 or less	50 or less	50 or less	
Over-pages	\$.50 each	\$1.00 each	\$1.00 each	

### **CRIMETRAX**<sup>SM</sup>

### CRIME DATA INTEGRATION AND CORRELATION WITH GPS TRACKING DEVICES: REMOVING THE ANONYMITY OF CRIME

In addition to being the industry leader in both active and passive GPS monitoring technology, Pro Tech Monitoring also provides the option of linking offender location and movement data with crime data reported. This innovative solution, called CrimeTrax<sup>sm</sup>, electronically notifies supervising agents as well as law enforcement officials when a tracked offender is detected at or near a crime scene. The system electronically extracts crime data from participating law enforcement agencies each day and correlates the exact location and time of reported crimes to all offenders' movements. An "intersection" of a crime event and a tracked offender will result in a CrimeTrax<sup>sm</sup> hit report being sent to participating law enforcement agencies.

CrimeTrax<sup>sm</sup> allows any jurisdiction to receive reports when any offender tracked by Pro Tech Monitoring SMART<sup>®</sup> GPS Tracking Systems by any local or state entity (over 4,000 nationally) are detected at or near crime events. This system effectively "removes the anonymity" of criminals and promises to have a significant behavior modification impact on criminals.

The heart of the CrimeTrax<sup>sm</sup> system is the CrimeTrax<sup>sm</sup> Incident Hit Report (pictured right). This report is electronically transmitted to participating law enforcement agencies. The hit report notifies both the supervising and law enforcement agencies if an offender is detected to be at or near the scene of a crime during the period of time that the crime was reported to law enforcement.

The Hit Report contains key summary level information about the crime and the relative location and movement of the offender. Hit reports will be sent daily to participating law enforcement agencies within the jurisdiction of the reported crime.

If the hit report shows promise and is worthy of further investigation, the analyst or officer may click on the hyperlink that will then display a map with the crime incident location highlighted by a red square and the offender tracking points clearly depicted.

The map (see below) may be zoomed and the points may be put into motion to aid in the analysis. Each offender point may be analyzed individually to determine speed, direction and duration at a given location. An upcoming feature, unique to CrimeTrax<sup>sm</sup>, will allow the user to obtain the nearest known address to the location of the tracking point.

Description of Service – CrimeTrax <sup>sm</sup>				
No. of Crimes Reported Annually (UCR Part I and II)	Monthly Subscription Fee	One Time Data Integration & Training Fee		
1-500	\$500	\$500		
501-1000	\$1,000	\$1,000		
1001-5000	\$1,500	\$1,500		
5001-10,000	\$2,000	\$2,000		
10,001-15,000	\$2,500	\$ 2000		
15,001-20,000	\$3,000	\$ 2000		
20,001-25,000	\$3,500	\$ 2000		
25,001 up	\$4,000	\$ 2000		

#### Pricing Includes:

Crime data integration; full access to CrimeTrax interface; staff training (initial and refresher); 24/7 help desk; all software upgrades.

If an officer is investigating a particular crime, the area around the crime may be highlighted to show the location points of all of the offenders that where in the area during the time period of the reported crime. If a particular offender is of interest, the points may be analyzed for further investigation. Hovering over the legend will provide the officer with all of the demographic and sentencing data on the offender as well address and a picture.

Another soon to be released function of CrimeTrax<sup>sm</sup> is that of "hot zones." This allows probation and law enforcement officers to set up exclusion and inclusion zones for single offenders or groups of offenders. A key function for law enforcement is the capability to set up "hot zones" in high crime or other locations of interest. For example, law enforcement may set up an exclusion zone around an open drug market area, pawnshops, or other areas of interest.

CrimeTrax<sup>sm</sup> is a web-based software solution that will function on any computer with a browser—including wireless and hand-held devices.

LOCAL LAW ENFORCEMENT AGENCIES CAN HAVE ACCESS TO CRIMETRAX BY MAKING CRIME DATA AVAILABLE IN A STANDARDIZED FORMAT. IF THE DATA IS NOT IN FORM THAT CAN BE READILY TRANSFERRED TO PRO TECH, WE ARE PREPARED TO SEND IN OUR TEAM OF DATA ANALYSTS TO PROVIDE THE DATA INTEGRATION SERVICE.

Category 3	Offender Funded Program, for Category 3 Equipment only.
	The contractor will offer the following minimum services for an Offender Funded
	program after a 60 day written notification is given.
	Offender initial Contact
1	Installing the devices on the Offender
	Monitoring of Offender with notification to Officer if violation
	Offender orientation
	Fee assessment
	Collection of fees from Offender
Replacement	Charge for Lost/Stolen Equipment:
Cost	Per bid: Pro-Tech will not bill the Agency for units that are malfunctioning or that have
	damage that appears to have occurred as a result of everyday use. However, Pro-Tech will
	bill the Agency for units that are damaged beyond repair or where the damage has
	obviously been intentional. Pro-Tech will bill the Agency for all lost or stolen equipment.

### E. SATELLITE MONITORING (GLOBAL POSITIONING SYSTEM (GPS)) AND REMOTE TRACKING SERVICE

1	(	(	7	3	I	e	g	O)	ņ	7	3	١
4	Г.	7							1.	2.2		

inclusion zones (places the offender must be not allowed). The device must be able to be	Description  to be programmed from a remote computer workstation which can create be at a certain time) or exclusion zones ("hot zones" where an offender is be programmed to be able to take actions from the field in the event of a be notified of violations via pager, fax or e-mail and the device must be able fender's most current location.
	Vendor Requirements
On-Site Service	Capable of performing expert On-Site Service (via telephone); Capable of dispatching expert technicians to the field in the event electronic diagnosis or replacement of components fails to solve problem.
Training Procedures	Submit a copy of Training Procedures, when requested.
Background Checks	Submit copy of employee background check procedures.  Contractors who employ felons will be disqualified
Genera	Monitoring Service Specifications
Operator Response	Must respond to equipment & system issues, including installation issues
Scheduling	Must make required client schedule changes
Alert Notification	Alert notification must include system tampers, curfew violations
Physical presence or an expert tect telephone consultation or replacer Response Time	On-Site, On-Call Maintenance – Response time one (1) hour via phone, five (5) hours when physical presence required or
D. L	listed your proposed response time per region.
Replacement Equipment	Maximum Response Time 48 hours
Reports by Fax, Pager or E-mail	Fax, Pager or E-Mail violations by client or by officer to agency
· · · · · · · · · · · · · · · · · · ·	cation policy for participant violations that allows the Agency to
establish distinct levels of security on a Continuous Basis (24 hr/day, 7	All curfew & equipment status alerts in excess of 30 minutes
days /week)	will be reported to Agency Staff immediately, by telephone, upon completion of a 30-minute period from the occurrence of the Alert Conditions or as soon as possible thereafter.
	All tampers and missed call messages will be reported to Agency Staff within 15 minutes of the monitoring center's receipt of those messages or as soon as possible thereafter.
	All other messages will be reported to Agency the next day via fax or e-mail transmission of the daily summary report.  Describe system for dealing with daylight savings time PST and ST synchronization Automatically or manual.

Function	Description Security				
Tamper Technology	Field equipment must be equipped with built-in circuitry that will transmit an alarm signal in the event of tampering or removal.				
Operator Certification	All operators answering calls, monitoring and reporting are required to be certified by contractor as to full knowledge of systems and ability to operate systems.				
Staffing	Center must be staffed with qualified, trained and certified monitoring and response personnel 24 hrs per day.				
3.0 1.0 1.11	Service and Maintenance				
Maintenance & Service Capability	Must provide on-call maintenance & possess knowledge to provide technical service				
Technical Assistance	Must be staffed with knowledgeable technicians who can provide on-call technical assistance at all times				
	Training				
On-Site Training	Must provide comprehensive on-site training to all employees associated with this service.				
Manuals	Must provide training and/or user manuals at each location at which functions are performed.				
Installation Guides	Must provide installation guides to officers upon initial training.				
Video Tapes	Must provide to officers, upon training, videotapes, which demonstrate device applications.				
Ge	neral Transmitter Specifications				
Physical Device	Must not pose a safety hazard or unduly restrict the activities of the participants. Must be lightweight and small. Battery unit must have a minimum one-year disposable battery for operation of the bracelet.				
Alphanumeric Pager for Victim	Victim receives an alphanumeric pager capable of receiving any combination of text and numerals in the event an offender violates predetermined rules such as "hot zones" around the victim's home and/or work.				
Non-Coverage Area for	Presented a solution If the victim's area does not have complete				
Alphanumeric Pager Victim	pager coverage.				
Installation	Process must be simple enough to be performed in the field by				
·	fully trained officers in less than 10 minutes.				
	eral Receiver/Dialer Specifications				
Installation/ Attachment	Must be easily attached to participant's telephone and telephone outlet. If participant does not have a telephone list, your available options.				

Equipment Compatibility	Must allow use with any brand or make of telephone including rotary, pulse or touch tone telephones (excludes probable and or			
	cordless telephones).			
Portable Tracking Device (PTD)	The PTD must be rugged, small, lightweight, portable, and			
	wireless to the bracelet transmitter. The PTD must be able to be			
	carried in a small waist-pack, by hand or in a carrack. The PTD			
	must have a LCD display to notify the offender of violations or			
	messages as they occur along with an audible alert. The LCD is			
	also used for sending messages to the offender.			
Client Enro	llment Software and Mapping Software			
Client Enrollment and Mapping	Must give stringent control of the day to day activities. It must			
Software	be able to be operated on a Windows 95/98/NT/2000/ME			
(At no additional cost)	equipped PC or laptop (microprocessor Pentium 166+) with a			
	28.8 baud or higher modem.			
Internet connection	The database must be able to be accessed via secure Internet			
	connection from virtual anywhere you can use a PC or Laptop			
Software Program	The accompanying mapping software must be provide and the			
(At no additional cost)	supervising officer can enter offenders demographic data,			
	judicial history, employment information, educational activities			
	and rehabilitative activities, subjects picture, standard rules and			
	capacity to enter custom rules. The supervising officer must be			
	able to enter designate contacts in the event of a violation, set up			
	a daily, weekly or monthly schedule in half-hour increments for			
•	when the offender is required to be at home, work or			
	rehabilitation. The exclusion zones must be able to be set up in			
	measurement of feet and miles.			
Surveillance Data Center	Client server's computers must store offender locations and			
	rules, process violations and send out the appropriate			
	notifications. The system must be a secure network that has the			
	appropriate back-up systems to ensure 24 hours operation and			
	store the offender history for a minimum of 36 months after			
	contract expiration or as long as the court deem necessary.			

### F. ACCESSORIES, SPARES, LOST/DAMAGE/STOLEN EQUIPMENT FOR ALL CATEGORIES

#### Description

The vendor shall provide necessary tools, straps (4/unit/year), and other accessories for attaching and removing the participants devices

At no additional cost, the vendor shall supply an inventory of spare participant equipment and devices. The quantity supplied shall be equal to 15% of the Departments active units. The stock (15%) shall be available to the State at all times. The vendor shall have five (5) working days to replenish requested stock. All units shall be maintained at the Departments office for use as immediate replacements, when needed. State will return units in excess of 15% or accept charges for equipment over 15% at the standard daily rate.

The vendor shall maintain the equipment, spares in good operating condition, and arrange for five (5) day replacement when necessary. The Department will be responsible for providing immediate substitute equipment to participants from the spare stockpile. Requests for prompter delivery will be accommodated at the State's expense.

Proposer must detail how lost, damaged, malfunctioning or stolen equipment by participants will be handle and who will be required to pay for such losses. The State will reasonably assist the vendor in efforts to receive from the offender any losses the vendor sustains or lost or damaged equipment. Vendor's shall identify in their pricing proposal the per unit fees for replacement transmitters and receivers.

Monitoring Service option if participant does not have a phone at residence. (Full describe Service and solution)

#### G. Required Reports

The vendor shall have the capability of transmitting reports or violations by FAX, telephone, secure e-mail, secure electronic board or direct mail. Requesting agency will specify the report reporting method(s). Reports shall include participant activity, curfew violation and other alert conditions, i.e., "disconnects", "tamper", "power loss" continuous history reporting. All violation reporting intervals shall be determined by written request of the State. The State shall choose any level for any breakdown of its caseload and further may change a client's notification level at will. The vendor shall adjust its policy to meet notification intervals desired by the State. In your proposal list all reports provided and by what means of transmitting of report.

The vendor must provide a legal affidavit within 5 working days. Each participating state will provide the legally required format after award of contract.

The affidavit must address:

- a. Number of years the company has been providing the monitoring service.
- b. Experience of operator.
- c. When alert was received.
- d. What the monitoring staff did to make notification.

#### H. Methods of Notification

#### Methods of Notification

The vendor's monitoring center and staff shall be capable of notification in all three methods as specified: Manual Telephone Notification, Manual Pager Notification, and Faxed Incident Summary Report. The monitoring center shall maintain accurate and concise historical logs of all telephone, pager and fax calls attempted and completed, including date, time, and the associated incident. The vendor shall make these logs available to the State upon request (Clearly identify all Methods of Notification being proposed)

I. Offender Funded Program, for Category 3 Equipment

The Vendor must offer the following minimum services for an Offender Juvenile Program and a Offender Adult Program:

The monitoring company shall provide staff to implement this program and will recoup the costs for their services directly from the offender.

Offender initial Contact

Installing the Devices on Offender

Monitoring of Offender with notification to Officer if violation

Mobile Spot check of Offender

Offender orientation, fee assessment and collection of fees from offender.

J. Offender Optional Implementation Program, for Category 3 Equipment The vendor must provide the following minimum services in each state; each state can chose all, part or none of each line item. Each item must be priced per unit if applicable or by each offender contact. Contractor can offer other optional services.

Offender initial Contact

Installing the Devices on Offender

Monitoring of Offender with notification to Officer if violation

Mobile Spot check of Offender

Offender orientation

### OFFICE OF STATE PROCUREMENT PERFORMANCE REPORT

#### To OSP Customers:

Please take a moment to let us know how our services have measured up to your expectations on this contract. Please copy this form locally as needed and forward to the Office of State Procurement Purchasing Manager. For any comments marked unacceptable, please explain in remarks block.

Procurement service  ➤ Timeliness of contract action  ➤ Professionalism and courtes  ➤ Services provided met custon  ➤ Knowledge of procurement  ➤ Responsiveness/problem res  ➤ Timely and effective common	ns y of staff mer needs rules and regulations solution	Excellent	Good	Acceptable	Unacceptable
Comments:		·	<u>-</u>		
Agency:		Prepared by	y:		
Contract No.: 14600					
Contract Title: Electronic Mon	nitoring	Dat	e:		
	•	Phon	e:		. ·
	· ·				

Send to:

Purchasing Manager Office of State Procurement PO Box 41017 Olympia, Washington 98504-1017

#### PRODUCT/SERVICE PERFORMANCE REPORT

Complete this form to report problems with suppliers or to report unsatisfactory product or services. You are also encouraged to report superior performance. Agency personnel should contact suppliers in an effort to resolve problems themselves prior to completion and submission of this report.

Prepared By:	Phone Number:	Date:	Supervisor:
Agency N			Delivery Location:
		· · · · · · · · · · · · · · · · · · ·	
ly describe situation:		· · · · · · · · · · · · · · · · · · ·	
		Additional iten Minimum orde	ns or services are required. er too high.
oulor.	CONTRA	CT PROVISIONS:	
Late delivery Incorrect invoice pricing. Other		Slow response Superior performs	to problems and problem resolution rmance
	SUPPLIER/CONTR	ACTOR PERFORMAN	CE:
		Damaged good Item delivered	ls delivered does not meet P.O./contract specifications
	PRODU	CT/SERVICE:	
ier's name:		Supplier's repr	esentative:
	Contract item quality high Contract item quality lower Other:  Late delivery Incorrect invoice pricing. Other:  Terms and conditions inact Specifications need to be so Other:	Contract item quality higher than required Contract item quality lower than required. Other:  SUPPLIER/CONTR  Late delivery Incorrect invoice pricing. Other:  CONTRACT  Terms and conditions inadequate Specifications need to be revised Other:  ly describe situation:	Contract item quality lower than required.

Guy Cranor, CPPB CONTRACT CONSULTANT OFFICE OF STATE PROCUREMENT PO BOX 41017 OLYMPIA WA 98504-1017